



Date: August 18, 2022

## REQUEST FOR QUOTATION RFQ N° UNFPA/THA/RFQ/22/003

Dear Sir/Madam,

UNFPA hereby solicits a quotation for the following service:

### **“Technical Assistance and Training on Social Value and Social Return on Investment (SROI) for the 12th UNFPA Country Programme in Thailand”**

UNFPA requires the provision of Technical Assistance and Training on Social Value and Social Return on Investment (SROI) for the 12th UNFPA Country Programme in Thailand as specified in the Term of Reference (ToR).

#### **I. About UNFPA**

UNFPA, the United Nations Population Fund (UNFPA), is an international development agency that works to deliver a world where every pregnancy is wanted, every child birth is safe and every young person’s potential is fulfilled.

UNFPA is the lead UN agency that expands the possibilities for women and young people to lead healthy sexual and reproductive lives. To read more about UNFPA, please go to: [UNFPA about us](#)

#### **II. Service requirements / Term of Reference (ToR)**

Please see attachment Annex II - Term of Reference

#### **III. Questions**

Questions or requests for further clarifications should be submitted in writing to the contact person below:

Name of contact person at UNFPA:	<i>Doungdao Songphanich</i>
Email address of contact person:	<a href="mailto:songphanich@unfpa.org">songphanich@unfpa.org</a>

The deadline for submission of questions is 25 August 2022 at 5:00 PM Bangkok time. Questions will be answered in writing and shared with parties as soon as possible after this deadline.

#### **IV. Eligible Bidders**

This Request for Quotation is open to all eligible bidders; to be considered an eligible bidder for this solicitation process you must comply with the following:

- A bidder must be a legally constituted company/ university that can provide the requested services and have legal capacity to enter into a contract with UNFPA to deliver technical support and training on Modeled Population Estimates for the Hybrid Census in Thailand, or through an authorized representative.
- A bidder must not have a conflict of interest regarding the solicitation process or with the TORs / Technical Specifications. Bidders found to have a conflict of interest shall be disqualified.

- At the time of Bid submission, the bidder, including any JV/Consortium members, is not under procurement prohibitions derived from the [Compendium of United Nations Security Council Sanctions Lists](#) and has not been suspended, debarred, sanctioned or otherwise identified as ineligible by any [UN Organization](#) or the [World Bank Group](#).
- Bidders must adhere to the UN Supplier Code of Conduct, which may be found by clicking on [UN Supplier Code of Conduct](#).

## V. Content of quotations

Quotations should be submitted via a TWO-envelope system. Interested Bidders are requested to submit their Technical Bid **separately** from their Financial Bid containing the price information. Each envelope shall consist of a single email whenever possible, depending on file size.

- a) Technical proposal, in response to the requirements outlined in the service requirements / TORs.
- b) Price quotation, to be submitted strictly in accordance with the price quotation form.

Both parts of the quotation must be signed by the bidding company's relevant authority and submitted in PDF format.

## VI. Instructions for submission

Proposals should be prepared based on the guidelines set forth in Section V above, along with a properly filled out and signed price quotation form, and are to be sent by email to the address indicated below no later than: Thursday, 1 September 2022 at 5:00 PM Bangkok Time.<sup>1</sup>

Name of contact person at UNFPA:	<i>UNFPA Thailand Procurement</i>
Official Email address of SCMU:	<a href="mailto:thailand-bidtender@unfpa.org">thailand-bidtender@unfpa.org</a>

Please note the following guidelines for electronic submissions to UNFPA SCMU's dedicated email address:

- The following reference must be included by the Bidder in the email subject line:
  - UNFPA/THA/RFQ/22/003 – [bidder name], Technical Bid
  - UNFPA/THA/RFQ/22/003 - [bidder name], Financial Bid
  - Submissions without this text in the email subject line may be rejected or overlooked and therefore not considered.
- It is the Bidder's responsibility to assure compliance with the submission process. If the envelopes or emails are not marked / submitted per the instructions, UNFPA will neither assume responsibility for the bid's misplacement or premature opening nor guarantee the confidentiality of the Bid process. Incorrect submissions might result in your Bid being declared invalid.
- Please do **NOT** send the emails containing your offer to any other email address (not even as a copy (CC) or blind copy (BCC)); otherwise UNFPA will not be able to guarantee confidentiality and fair and transparent handling of your bid. UNFPA reserves the right to reject bids sent via the appropriate channel but copied or blind copied to other email addresses.
- The total email size may not exceed **20 MB (including email body, encoded attachments and headers)**. Where the technical details are in large electronic files, it is recommended that these be sent separately before the deadline.

<sup>1</sup> <http://www.timeanddate.com/worldclock/city.html?n=69>

- Any quotation submitted will be regarded as an offer by the bidder and does not constitute or imply the acceptance of any quotation by UNFPA. UNFPA is under no obligation to award a contract to any bidder as a result of this RFQ.

## VII. Overview of Evaluation Process

The evaluation will be carried out in a two-step process by an ad-hoc evaluation panel. Technical proposals will be evaluated and scored first, prior to the evaluation and scoring of price quotations

### Technical Evaluation

Technical proposals will be evaluated based on their responsiveness to the service requirements /TORs listed in Section II and in accordance with the evaluation criteria below.

Criteria	[A] Maximum Points	[B] Points obtained by Bidder	[C] Weight (%)	[B] x [C] = [D] Total Points
Technical approach, methodology, and level of understanding of project objectives by defining the strategy and understanding of the Social Value and SROI in the technical proposal	100		15	
Background demonstrating the service provider's comprehension of the terms of reference, prior experience (portfolio of evidence)	100		25	
Work plan/time frames provided in the proposal and their sufficiency to satisfy project objectives	100		15	
The company or service provider's profile and relevance to the project, as well as specialized experience and knowledge relevant to the assignment, notably on the Social Value and SROI.	100		20	
Professional experience of those who will work on the project. Meet the qualifications outlined in the Terms of Reference (CVs, etc.)	100		25	
<b>Grand Total All Criteria</b>	<b>500</b>		<b>100%</b>	

The following scoring scale will be used to ensure objective evaluation:

Degree to which the Terms of Reference requirements are met based on evidence included in the Bid submitted	Points out of 100
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Significantly exceeds the requirements	90 – 100
Exceeds the requirements	80 – 89
Meets the requirements	70 – 79
Partially meets the requirements	1 – 69
Does not meet the requirements or no information provided to assess compliance with the requirements	0

**Financial Evaluation**

Price quotes will be evaluated only for bidders whose technical proposals achieve a minimum score of 70 points in the technical evaluation.

Price quotes will be evaluated based on their responsiveness to the price quote form. The maximum number of points for the price quote is 100, which will be allocated to the lowest total price provided in the quotation. All other price quotes will receive points in inverse proportion according to the following formula:

$$\text{Financial score} = \frac{\text{Lowest quote (\$)}}{\text{Quote being scored (\$)}} \times 100 \text{ (Maximum score)}$$

**Total score**

The total score for each proposal will be the weighted sum of the technical score and the financial score. The maximum total score is 100 points.

$$\text{Total score} = 70 \text{ Technical score} + 30\% \text{ Financial score}$$

**VIII. Award Criteria**

In case of a satisfactory result from the evaluation process, UNFPA intends to award a Professional Service Contract on a fixed-cost basis to the Bidder that obtain the highest total score.

**IX. Right to Vary Requirements at Time of Award**

UNFPA reserves the right at the time of award of contract to increase or decrease by up to 20% the volume of services specified in this RFQ without any change in unit prices or other terms and conditions.

**X. Payment Terms**

UNFPA payment terms are net 30 days upon receipt of invoice and delivery/acceptance of the milestone deliverables linked to payment as specified in the contract.

**XI. Fraud and Corruption**

UNFPA is committed to preventing, identifying, and addressing all acts of fraud against UNFPA, as well as against third parties involved in UNFPA activities. UNFPA’s policy regarding fraud and corruption is available here: [Fraud Policy](#). Submission of a proposal implies that the Bidder is aware of this policy.



Suppliers, their subsidiaries, agents, intermediaries and principals must cooperate with the UNFPA Office of Audit and Investigations Services as well as with any other oversight entity authorized by the Executive Director and with the UNFPA Ethics Advisor as and when required. Such cooperation shall include, but not be limited to, the following: access to all employees, representatives agents and assignees of the vendor; as well as production of all documents requested, including financial records. Failure to fully cooperate with investigations will be considered sufficient grounds to allow UNFPA to repudiate and terminate the Agreement, and to debar and remove the supplier from UNFPA's list of registered suppliers.

A confidential Anti-Fraud Hotline is available to any Bidder to report suspicious fraudulent activities at [UNFPA Investigation Hotline](#).

**XII. Zero Tolerance**

UNFPA has adopted a zero-tolerance policy on gifts and hospitality. Suppliers are therefore requested not to send gifts or offer hospitality to UNFPA personnel. Further details on this policy are available here: [Zero Tolerance Policy](#).

**XIII. RFQ Protest**

Bidder(s) perceiving that they have been unjustly or unfairly treated in connection with a solicitation, evaluation, or award of a contract may submit a complaint to the UNFPA Head of the Business Unit Dr. Asa Torkelsson, UNFPA Representative Malaysia/ UNFPA Country Director Thailand at [torkelsson@unfpa.org](mailto:torkelsson@unfpa.org) Should the supplier be unsatisfied with the reply provided by the UNFPA Head of the Business Unit, the supplier may contact the Chief, Supply Chain management Unit at [procurement@unfpa.org](mailto:procurement@unfpa.org).

**XIV. Disclaimer**

Should any of the links in this RFQ document be unavailable or inaccessible for any reason, bidders can contact the Procurement Officer in charge of the procurement to request for them to share a PDF version of such document(s).



## PRICE QUOTATION FORM

[link](#) to download the form

<b>Name of Bidder:</b>	
<b>Date of the quotation:</b>	Click here to enter a date.
<b>Request for quotation №:</b>	UNFPA/THA/RFQ/22/003
<b>Currency of quotation:</b>	THB
<b>Delivery charges based on the following 2020 Incoterm:</b>	Choose an item.
<b>Validity of quotation:</b> <i>(The quotation must be valid for a period of at least 3 months after the submission deadline)</i>	

- Quoted rates must be **exclusive of all taxes**, since UNFPA is exempt from taxes.

Item	Description	Number & Description of Staff by Level	Daily Rate	Days to be Committed	Total
<b>1. Professional Fees</b>					
<i>Total Professional Fees</i>					THB
<b>2. Out-of-Pocket expenses:</b>					
<i>Total Out of Pocket Expenses</i>					THB
<b>Total Contract Price</b> <i>(Professional Fees + Out of Pocket Expenses)</i>					THB

*Vendor's Comments*

I hereby certify that the company mentioned above, which I am duly authorized to sign for, has reviewed RFQ UNFPA/THA/RFQ/22/003 including all annexes, amendments to the RFQ document (if applicable) and the responses provided by UNFPA on clarification questions from the prospective service providers. Further, the company accepts the General Conditions of Contract for UNFPA and we will abide by this quotation until it expires.

	Click here to enter a date.	
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Name and title	Date and place
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**ANNEX I:  
General Conditions of Contracts:  
De Minimis Contracts**

This Request for Quotation is subject to UNFPA's General Conditions of Contract: De Minimis Contracts, which are available in: [English](#), [Spanish](#) and [French](#)

## ANNEX II: Term of Reference

<b>Title</b>	Provision of Technical Assistance and Training on Social Value and Social Return on Investment (SROI) for the 12th UNFPA Country Programme in Thailand
<b>Overall objective</b>	To offer UNFPA implementing partners and counterparts with technical capacity building on social value and social return on investment (SROI); and to advocate for social value and SROI application and integration for programme measurement for key government counterparts and national partners.
<b>Hiring Office</b>	UNFPA Thailand
<b>Start date</b>	September 2022
<b>End date</b>	30 November 2022
<b>Reporting to</b>	Duangkamol Ponchamni Adhipat Warangkanand (alternate)

### **Background**

Guided by the 1994 Programme of Action of the International Conference on Population and Development (ICPD), the United Nations Population Fund (UNFPA) has collaborated with Thailand since 1974. UNFPA Thailand has recently launched its 12th Country Programme (CP12: 2022-2026), which intends to support the Decade of Action and the global vision to achieve the three transformative results while aligning with the national priorities outlined in the 13th National Economic and Social Development Plan and the UN Sustainable Development Cooperation Framework (UNSCDF: 2022-2026).

The CP12 is founded on inclusion, human rights, and equity principles and considers vulnerable groups' needs to ensure that no one is left behind. The CP12 responds to current needs in Thailand, including population ageing, with around one-fifth of its total population of 69.8 million aged 60 years and above in 2020. Despite a successful history in family planning, the unmet need for family planning is still high among married adolescents (17.1 percent) and increasing among unmarried adolescents and youth. In addition, there are indications that the COVID-19 pandemic has further contributed to health-related stressors, human rights, gender inequities, and age-related barriers in access to services among the most vulnerable groups. Further gender-based violence efforts are required to meet needs.

### **Rationale**

UNFPA Thailand aims to facilitate its national counterparts by emphasizing integrated and multidisciplinary policy and programme responses. Another part is in supporting the adoption of innovative approaches to reach the most vulnerable, including collaboratively developing innovative monitoring and evaluation. Thus, UNFPA will collaborate with its national counterparts on the capacity development and implementation of social value and social return on investment (SROI) for policymakers in both the public and private sectors to address and measure the impact of the investments on implementing policies and programmes.

### **Purpose**



UNFPA Thailand seeks to strengthen the national capacity to use an innovative evaluation framework of Social Value and Social Return on Investment (SROI) to measure CP12 implementation as a critical component of understanding the programme's social value and evaluating its relevance, efficiency, and effectiveness. Furthermore, an SROI evaluation of a programme's implementation can provide significant information regarding the social value of the investment, programme implementation barriers and accelerators, and a comparison of different implementations with key stakeholders.

### **Objectives**

1. To offer UNFPA implementing partners and counterparts with technical capacity building on social value and social return on investment (SROI).
2. To advocate for social value and SROI application and integration for programme measurement for key government counterparts and national partners.

### **Scope of Work**

1. Provide a 3-day workshop to train 20 participants from counterparts of UNFPA (from line ministries, academia, and the private sector) on the Social Value and Social Return on Investment (SROI) framework for CP12 investment outcome evaluation.
2. Produce the network of Social Value and SROI practitioners to build a movement to alter how value is measured in society.
3. Provide examples of SROI evaluation to decision-makers and executives while demystifying social value and the landscape of available tools and techniques.
4. Organize a conference for policy advocacy on the Social Value and Social Return on Investment (SROI) for CP12-related topics for at least 30 participants from line ministries, academia, and the private sector.

### **Deliverables**

1. Training of the Social Value and SROI practitioners organized and support for putting the SROI principles into reality in order to evaluate the investment's CP12-related outcomes.
2. List of successful participants trained and completed the Social Value and SROI practitioners' certificate (minimum 20 persons) with training materials, guidance or tools.
3. Organizing a conference for policy advocacy on social value and Social Return on Investment (SROI) (minimum 30 persons).
4. List of participants of the conference for policy advocacy on social value and Social Return on Investment (SROI) with a conference summary report.

### **Indicative time frames**

Engagement of independent contractor	August-September 2022
Outline plan development	September 2022
Submission and presentation of outline plan	30 September 2022
In-person workshop and SROI conference organized in Bangkok	October - November 2022
Submission of final report	30 November 2022

**Skills and experience required**

It is anticipated that the Technical Assistance and Training on Social Value and SROI will be undertaken by a national consultant team with extensive Social Value and SROI experience.

**Qualifications**

*The consultant team must offer the following demonstrated experience, knowledge and competencies, and any national consultants selected will ideally have the same qualifications and will be required to have in-depth knowledge of social value and SROI:*

- Minimum of Advanced Degrees in Economics, Statistics, Demography, Computer Sciences, Public Health, Social Sciences, International Development, development studies or a related field
- At least five years of progressively professional experience related to Social Value and SROI practitioners' training and SROI-related conference organizing
- Training skills and skills in the involvement of diverse and interdisciplinary stakeholders
- Excellent analytical, writing, and communication skills;
- Excellent written and spoken English and Thai languages.
- Experience working in or with UNFPA is desired but not required;
- Comfort level in working with shared electronic folders (Google Drive), participating in videocons and teleconferences, and working with standard office software (Word or Google Docs, PowerPoint or Google Slides).

**Evaluation criteria**

Table below describes the criteria against the technical bids will be evaluated during selection of the successful candidate contractor.

Criteria	[A] Maximum Points	[B] Points obtained by Bidder	[C] Weight (%)	[B] x [C] = [D] Total Points
Technical approach, methodology, and level of understanding of project objectives by defining the strategy and understanding of the Social Value and SROI in the technical proposal	100		15	
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Work plan/time frames provided in the proposal and their sufficiency to satisfy project objectives	100		15	



The company or service provider's profile and relevance to the project, as well as specialized experience and knowledge relevant to the assignment, notably on the Social Value and SROI.	100		20	
Professional experience of those who will work on the project. Meet the qualifications outlined in the Terms of Reference (CVs, etc.)	100		25	
<b>Total</b>	<b>500</b>		<b>100%</b>	